



No. 57 Jintong Road,
Binhai (Sea front) Industrial Park,
Xiangshan, Ningbo, Zhejiang, 315712, P.R.China
Tel: (+86) 574 5900 0069 Hotline:(+370)800 80809
E-Mail: info@Ginlong.com

Date: 3 April, 2025

Dear Sir/ Madam,

Re:

We hereby declare that:

1. Ginlong Technologies Co. Ltd. is an official manufacturer of solis PV inverters, having factories at No. 57 Jintong Road, Binhai Industrial Park, Xiangshan, Ningbo, Zhejiang, 315712, P.R.China;
2. To safeguard customer rights and clarify responsibilities, we hereby update the warranty policy for equipment sold in Baltic Countries Lithuania/Latvia/Estonia after January 1, 2025, as follows:

Limited Warranty Period:

Warranty Period commences at the earlier of:

1. the date the Products are commissioned at installation; or
2. six (6) months after the Products are dispatched from the Ginlong factory.

Product	Limited Warranty Period
Solis Grid-tied Inverter $\leq 20\text{kW}$	10 Years
Solis Hybrid Inverters	10 Years
Solis Grid Tie Inverters $\geq 25\text{kW}$	5 Years
Accessories	2 Years

3.Scope of Application

This policy applies exclusively to equipment purchased after January 1, 2025.

Valid proof of purchase and product serial number are required for warranty claims.

4. Exclusions

The following circumstances are not covered under warranty:

Malfunctions caused by improper use, human damage, or failure to follow operating instructions;

Unauthorized repairs or modifications by third parties;

Damage due to natural disasters or force majeure events.

This policy applies exclusively to equipment purchased after January 1, 2025.

5. Valid proof of purchase and product serial number are required for warranty claims. Should you require technical specifications, certification documents, or regional adaptation details, please contact our European Technical Support Team at [ltservice@solisinverters.com] or [+370 800 80809].

From **Ginlong Technologies Co., Ltd.**

Authorized Signatory (Sign and Seal)